



Case Study

Cemplas Waterproofing & Concrete Repairs

Removing the Worry from Fleet Management

Before FleetCheck, Cemplas Waterproofing & Concrete Repairs Ltd relied on a limited system and multiple spreadsheets to manage fleet tasks, making it time-consuming and challenging to access key information. As Office Manager, Jo Burton found herself juggling fleet management, alongside HR, training, and other responsibilities. Managing a very high workload, she was introduced to **FleetCheck** and quickly realised it could **streamline operations** and **enhance driver compliance** by centralising data and automating processes. With features like real-time alerts and **LicenceAssured**, she had more time to focus on other priorities with **greater confidence** and **efficiency**.



“ It’s user-friendly, it looks great, and it’s saved me time. It’s a good system for sure. ”

Jo Burton | Office Manager | Cemplas Waterproofing & Concrete Repairs

About Cemplas Waterproofing & Concrete Repairs:

Industry	Construction and Building	Location	Surrey
Fleet size	34	Tags	Fleet Management, Licence Checking, Assured Compliance
Fleet mix	Cars, vans, and grey fleet	Products	FleetCheck Essential and LicenceAssured

Why FleetCheck?

Cemplas Waterproofing & Concrete Repairs Ltd is a distinguished, award-winning leader in structural waterproofing and concrete repair. Renowned for its expertise and excellence, they cater to an extensive and diverse clientele, including prominent Blue-Chip companies. Their services span the Private, Commercial, Retail, Industrial, Domestic and Local Authority Housing sectors, delivering tailored solutions with unparalleled quality and professionalism.

Outside of their desire for simplicity and efficiency, it was our modern interface and practical features such as the **FleetCheck Driver Walkaround App**, that assured them that **FleetCheck** was the right solution for their needs.

“ My initial reaction was no – It’s something new to learn, and I’ve got to input all this information. But it wasn’t until I had the demo that I thought, actually, this is great. I had been struggling for so long, I didn’t realise there was something out there that could help me ”

Jo Burton | Office Manager | Cemplas Waterproofing & Concrete Repairs

The Challenge: Moving Beyond Paper- Based Fleet Management



Paper-Based Practices and Multiple Systems

Their system handled basic tasks like recording MOT and service dates but couldn't manage other critical aspects of fleet management. This limitation forced reliance on paper-based methods, resulting in fragmented data, higher workloads, and added stress.



Manual, Time-Consuming Processes

Tasks such as processing fuel invoices, tracking monthly mileage, managing driver permissions, and tracking service schedules were handled manually. This made these processes labour-intensive, and with vital information scattered across multiple systems, it became difficult to access information quickly when needed.



Managing Compliance

Their fragmented approach to fleet management highlighted the need to streamline and simplify compliance. Jo Burton began looking for ways to ensure their fleet information was better organised, as she constantly feared important dates, services, or safety checks would go overlooked.

“ Life before FleetCheck was complicated. If I wanted to find information quickly, I'd have to physically search through spreadsheets stored in various locations – everything was everywhere. Managing the fleet was consuming more of my time, and I was constantly worried I might miss something ”

Jo Burton | Office Manager | Cemplas Waterproofing & Concrete Repairs

The Solution: Modern System to Centralise Fleet Data and Improve Visibility

FleetCheck Essential has allowed Cemplas Waterproofing & Concrete Repairs Ltd to store key information, dates, and deadlines in one place, and access real-time updates with ease.

They also adopted FleetCheck LicenceAssured to streamline licence checking for their 75 drivers. Automated checks, alerts, and a comprehensive reporting dashboard have helped them maintain compliance effortlessly and reduce the manual back and forth with drivers.



Nothing was good about the system before. If I wanted to find information quickly, I'd have to go 'what spreadsheet is that on?' I needed something to condense it all. Now, I just enter the vehicle reg, or the name, and I can find out everything I need to know.

FleetCheck LicenceAssured has also been a game-changer. I simply enter the driver names, and instantly, an email is sent notifying them. It's been amazing.



Jo Burton | Office Manager | Cemplas Waterproofing & Concrete Repairs



The Impact: Simplified, Smarter, and More Consistent Fleet Management

1

Support That Reduces Stress

FleetCheck's dedicated support team provide peace of mind and alleviate compliance fears. Unlike before, when fleet management relied on isolated spreadsheets, they now has access to expert support when needed.

2

Time Savings That Add Up

Automating manual processes like fuel invoice tracking saves hours each week. By eliminating the need for paper chasing, they have freed up time to focus on other responsibilities, such as driver training, and accreditations.

3

Centralised Data, Accessible Anytime

With fleet data consolidated in one central platform, information retrieval has become seamless. Team members can directly access what they need, without relying on others to relay the information to them. This has provided greater control and visibility over their fleet operations, improving efficiency and autonomy.

4

Every Vehicle With the Same Attention and Care

FleetCheck has enabled them to maintain consistent and accurate fleet management processes. All vehicles receive the same level of care and attention, ensuring a more equitable and balanced operation.