



## Lambeth Council

### Introduction

Lambeth council is a local authority serving the public and local stakeholders. They have a mixed fleet of 3.5t lite commercial vehicles and a small number of HGV's. The fleet currently stands at 60 vehicles.

The fleet is managed by Robert Presnall, Lambeth Landscapes Transport Manager who has been working in fleet management for three years and was officially appointed as Transport Manager for Lambeth Council's Lambeth Landscapes operation, which covers parks and arboricultural maintenance, two years ago.

Robert's typical day involves responding to any urgent fleet issues, booking services, safety checks and MOTs, running fleet reports for senior managers and head of service, planning orders for new fleet, fitting livery, carrying out driver inductions, keeping UpToDate with fleet compliance, assisting colleagues with driver-related issues,

### Challenges

When Robert took on the role it soon became apparent that the service needed a robust technology-driven solution with the ability to store vehicle data service inspections and also driver information all in one place to help achieve KPIs and streamline operations.

Using multiple spreadsheets and paper vehicle checks over multiple depots collating information were difficult resulting in operational headaches and the duplication of data, ultimately resulting in extra administration for staff.

## How FleetCheck Helped

Operationally FleetCheck has changed the way all Lambeth council drivers carry out vehicle inspections using the app. This has vastly improved the councils' target of going paper-free.

FleetCheck has also enabled Lambeth Landscapes to successfully achieve FTA Van Excellence accreditation giving a level of confidence within the public that the council's fleet is maintained, compliant and operate to the industry standards best practice. This contributes to improving the road safety within Lambeth and providing a good example to other fleet operators within the borough.

## Results

Robert is now saving an average of one day per week managing the fleet and has peace of mind with the knowledge that all vehicles and drivers are now compliant, check reports are no longer delayed plus the level of service to customers is now outstanding.

Robert said "Since implementing the FleetCheck software fleet management has become less stressful and also provides us with the confidence to pursue FORS accreditation and eventually DVSA Earned Recognition. FleetCheck has been A valuable asset and the team have been willing to help us pursue our paper-free goal. "