

# Case Study



## Introduction

ERS Medical provides a range of specialist patient transport and courier services to the NHS and the wider healthcare sector. The business has a fleet of non-emergency ambulances, courier vehicles and a small selection of HGV's (403 vehicles in total).

## Challenges

ERS Medical wanted a robust fleet management system which could integrate with their telematics provider and had the functionality to track maintenance dates concurrently with management of costs and driver compliance. They were given the go ahead to invest in the FleetCheck system and investigate the additional products offered by FleetCheck, including telematics, fuel integration and licence checking.

Project Manager, Rachael Collins said, "Before we came across FleetCheck, we struggled to find a system that could offer a user-friendly interface the whole company could use to update and view fleet related events and information."

## How FleetCheck Helped

ERS Medical implemented FleetCheck's fleet management software in the October of 2017 and then began integrating their telematics.

In doing this, vehicle mileages are now automatically updated, resulting in no more manual mileage checks; an instant advantage for Rachael and the others involved in the ERS Medical transport team.

Rachael has complete control and visibility over all fleet related activity and spends. This has facilitated the exclusion of previous, out dated spreadsheet and paper-based processes.

## Results and ROI

Since moving to FleetCheck, ERS Medical now has the assurance that no key dates (such as MOT'S and services) are being missed and that they can keep track of how much they're spending from fuel and maintenance to driver's parking and penalty fines.

Rachael has complete control over all daily, fleet-related activity, and due to FleetCheck's helpful alerts system, she can pre-plan vehicle maintenance schedules to help minimise interruption and eliminate room for error.

Rachael continues, "All our sites manage their compliance by keeping the system up to date. They also have full access to all fuel transactions and can monitor and run reports on spends across the fleet."



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